
Self-Generation Incentive Program (SGIP)

Quarterly Workshop (Q3 2019)

Friday, August 16th, 2019

PG&E's Pacific Energy Center, San Francisco California

Hosted by Pacific Gas & Electric Company (PG&E), SoCalGas (SCG), Southern California Edison (SCE), and Center for Sustainable Energy (CSE)



Safety & Housekeeping

Safety

- CPR Trained?
- Earthquake – duck and cover
- AED
- Emergency Exits

Housekeeping

- Bathrooms
- Garbage, recycling
- Beverages



Introductions

SoCalGas: Jason Legner, Rosie Magana

CSE: Rebecca Feuerlicht, Andi Woodall

SCE: Jim Stevenson

PG&E: Brian Bishop, Ron Moreno, Andrew Ace

AESC: Dara Salour

Energy Solutions: Andrea Vas, Kenzie Marx, Jack Semirdzhyan



Agenda

- Welcome, Introductions, Safety, Housekeeping – **PG&E**
- Program Adoption Data, Trends & Metrics – **SoCalGas**
- Regulatory Update: SGIP Advice Letters, Petition For Modification – **SCE**
- Regulatory Update: GHG Signal Final Decision, Timing, Tasks – **CSE**
- Regulatory Update: Assigned Commissioner Ruling Proposed Decision –
- Equity Budget, Resiliency and other proposed changes – **PG&E**
- Regulatory Update: Energy Division, General CPUC topics – **Asal Esfahani**
- Waitlist Management – **CSE**
- Database Update – **Andrea Vas**
- Discussion and Q&A with Stakeholders – **All PAs**



Self-Generation Incentive Program Statistics *(Data as of 8/13/19)*

Launched in 2001 the SGIP is the longest running generation incentive program in the country. Since inception SGIP has supported the deployment of behind the meter distributed generation technologies through the collection and management of rate payer funds:

Technology	Incentives Paid to-date	MW Deployed
Generation	\$830,202,332.97	660.34 MW
Storage	\$144,877,188.72	161.00 MW

*Includes current payment in process projects

Promoting 821.34 MW of distributed generation technologies through incentive payments totaling over \$975M.



Incentive Step Tracker by Program Territory *(Data as of 8/13/19)*

Large Scale Storage

	CSE	SCE	SCG	PG&E
Step Status	Open	Open	Open	Open
Active Step	3	3	3	2
Available Funds	\$14,440,018.97	\$36,924,935.70	\$6,139,073.38	\$25,748,741.53

Small Residential Storage

	CSE	SCE	SCG	PG&E
Step Status	Waitlist	Open	Open	Waitlist
Active Step	5	5	4	5
Available Funds	\$59,645.16	\$961,680.12	\$134,277.92	\$41,329.94

Residential Storage Equity

	CSE	SCE	SCG	PG&E
Step Status	Open	Open	Open	Will Open Soon
Active Step	3	3	3	3
Available Funds	\$405,924.66	\$1,184,407.18	\$276,147.64	\$1,227,909.39

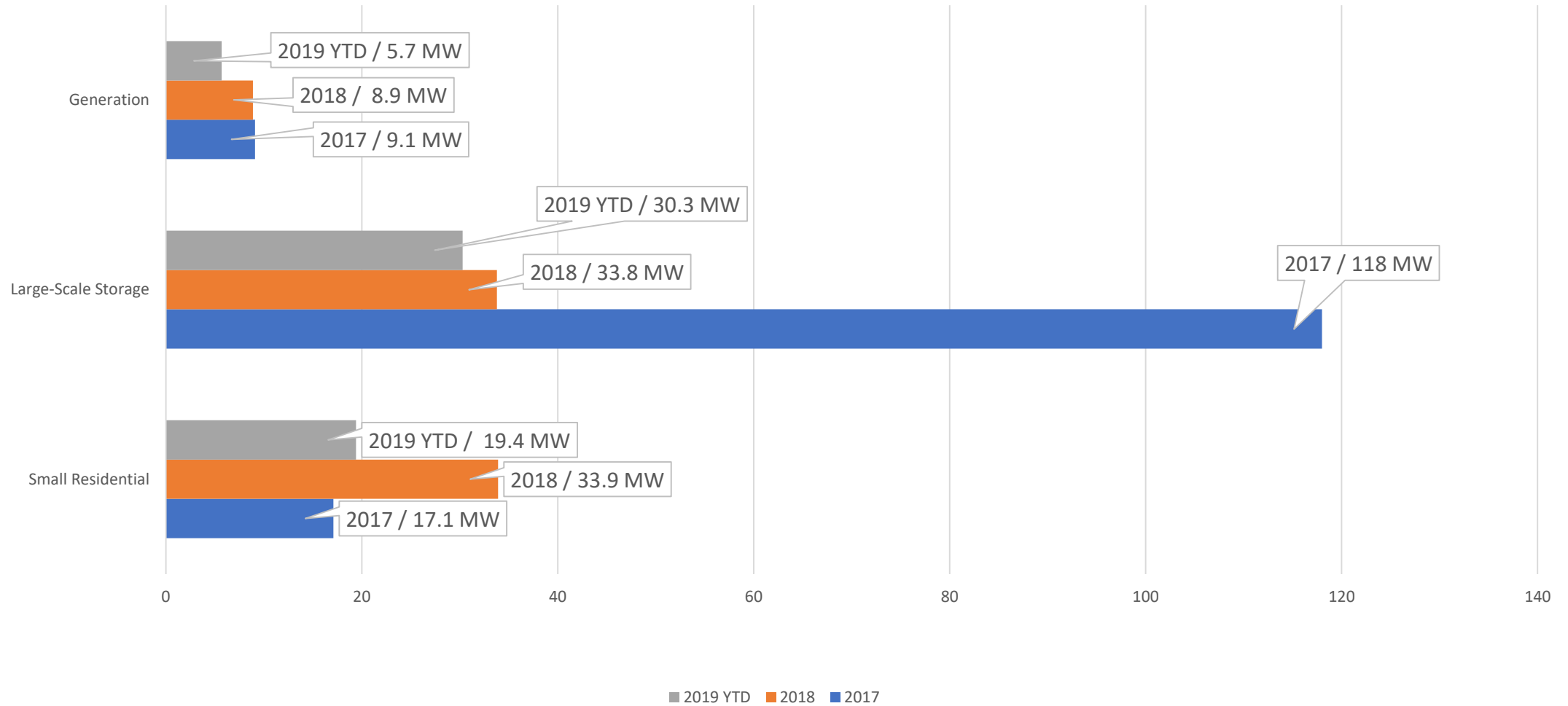
Non-Residential Storage Equity

	CSE	SCE	SCG	PG&E
Step Status	Open	Open	Open	Will Open Soon
Active Step	3	3	3	3
Available Funds	\$3,392,321.99	\$8,805,333.85	\$2,367,828.76	\$11,051,184.57

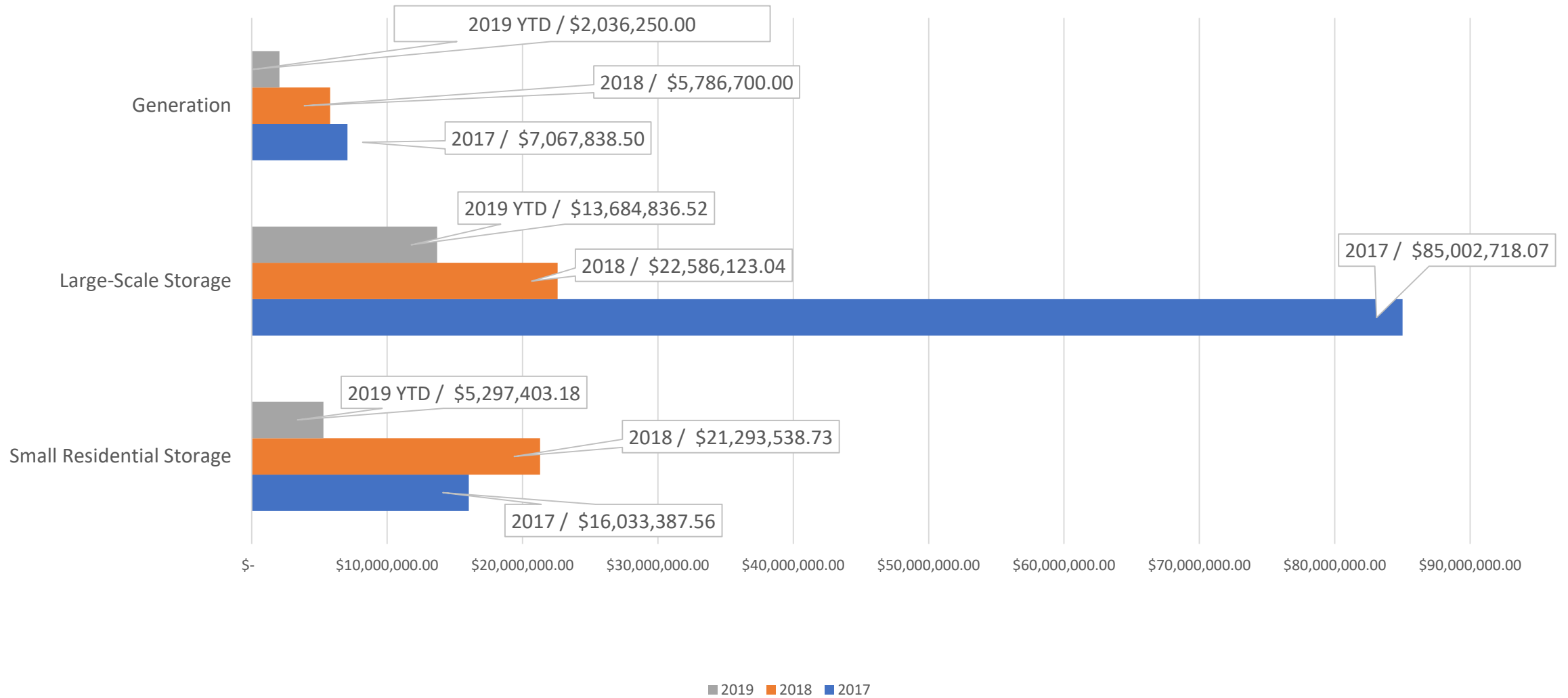
Generation

	CSE	SCE	SCG	PG&E
Step Status	Open	Open	Open	Open
Active Step	1	1	1	1
Available Funds	\$4,626,664.51	\$6,479,063.91	\$892,930.98	\$15,992,766.15

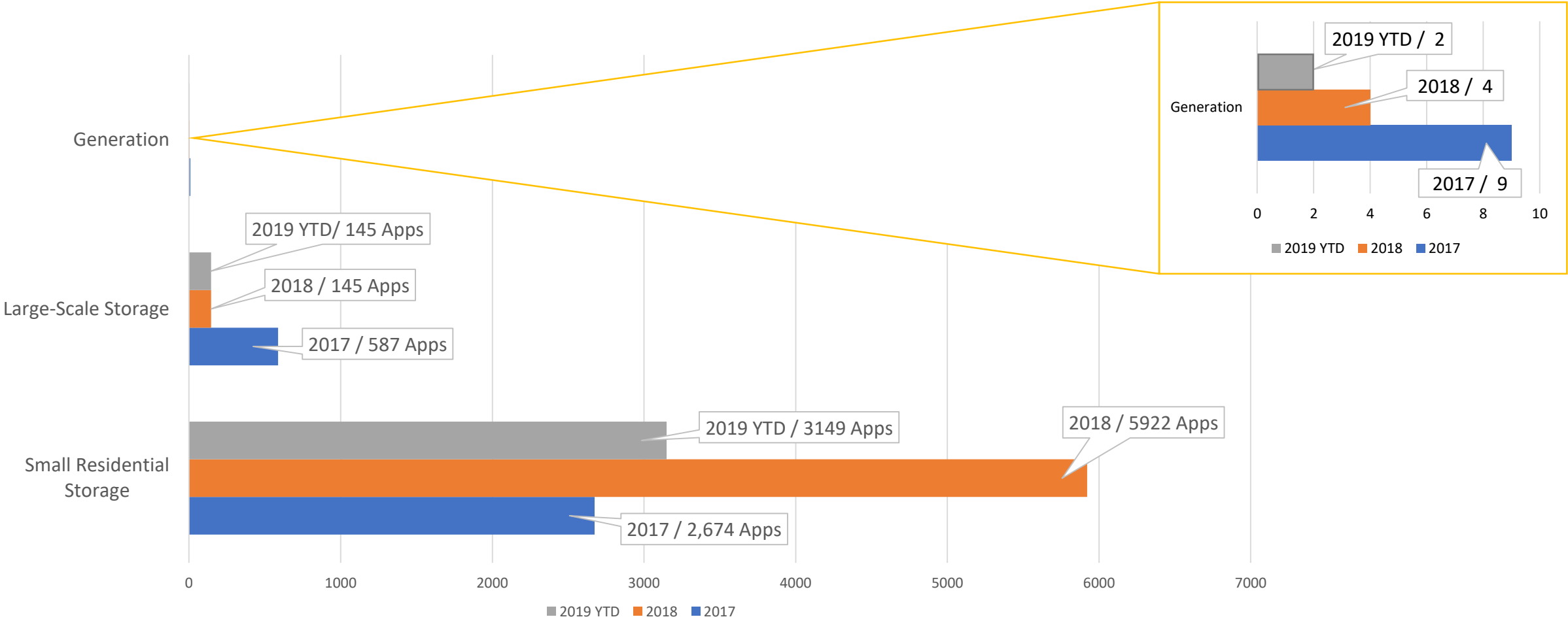
SGIP: Capacity Applied by Program Year *(Data as of 8/13/2019)*



SGIP: Incentives (Reserved/Paid) by Program Year *(Data as of 8/13/2019)*

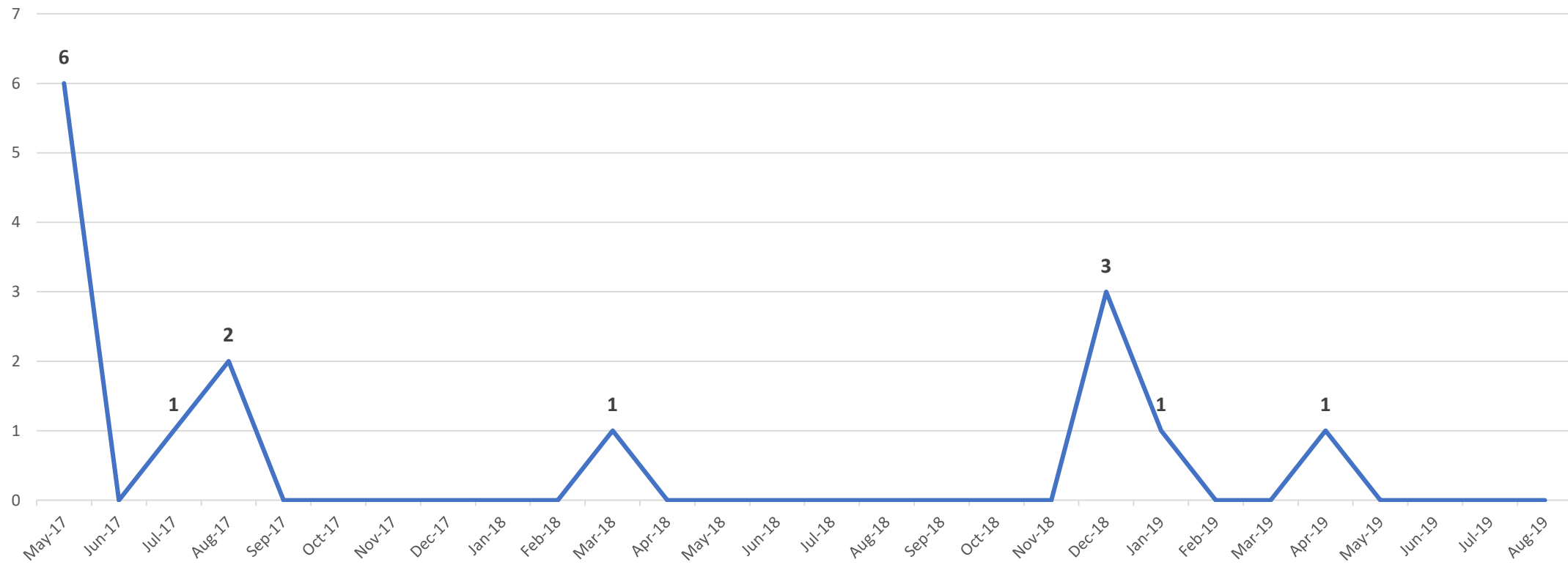


SGIP: Number of Applications by Program Year *(Data as of 8/13/2019)*

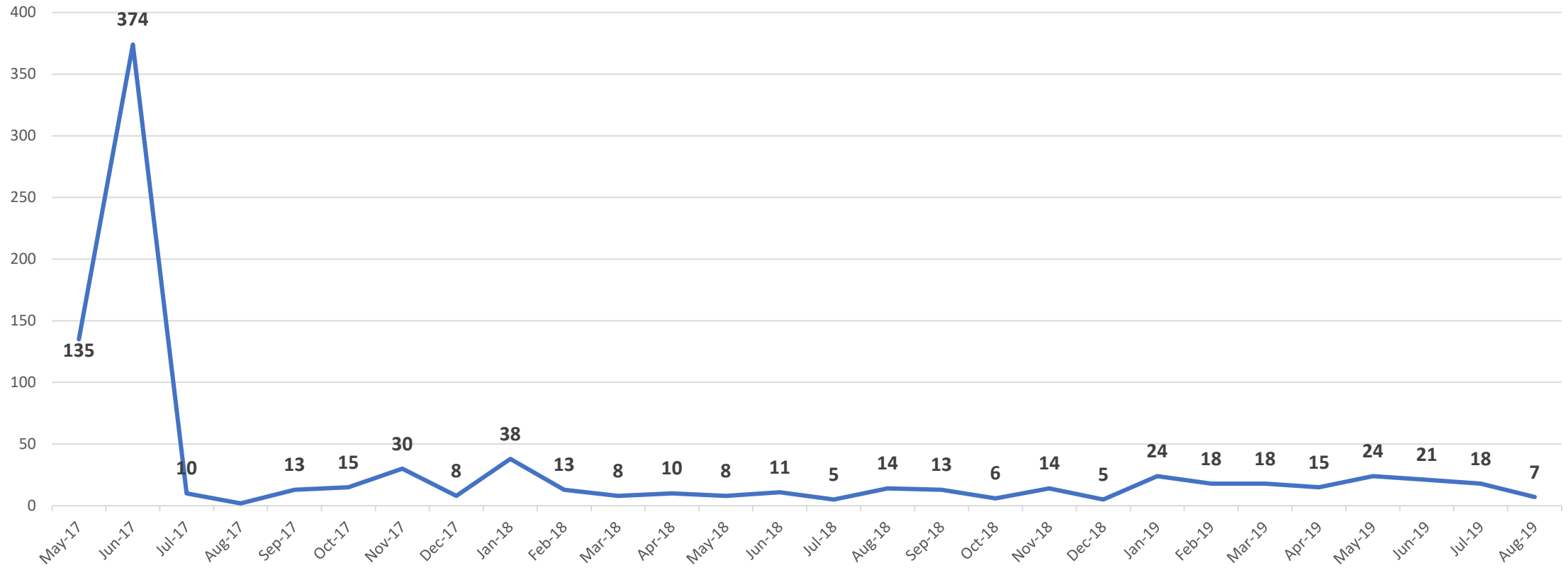


Excludes:
 Small Residential Storage: 885 Cancelled Apps
 Large-Scale Storage: 405 Cancelled Apps
 Generation: 7 Cancelled Apps

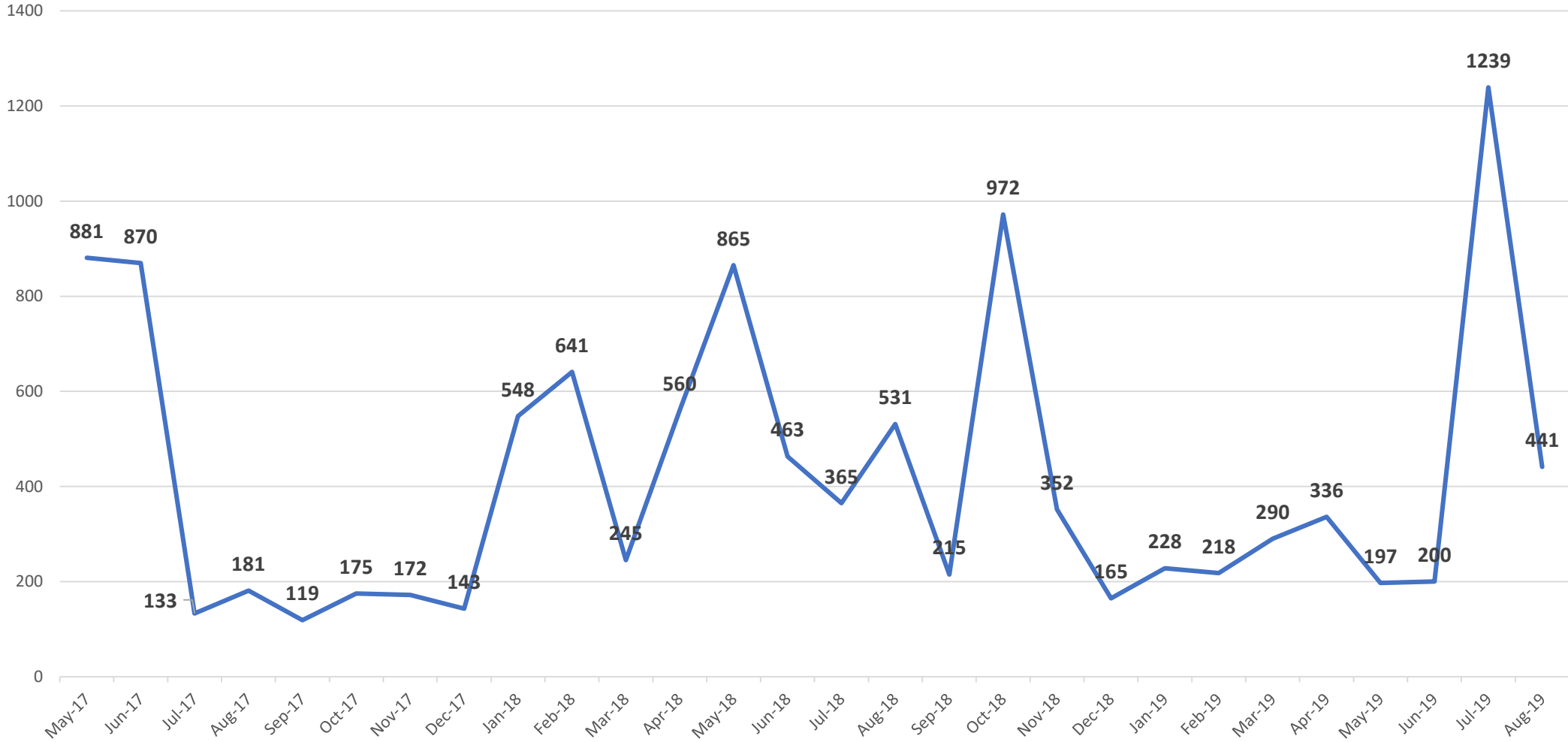
Statewide Trends (Applications) - GENERATION *(Data as of 8/13/2019)*



Statewide Trends (Applications) - LARGE SCALE STORAGE *(Data as of 8/13/2019)*

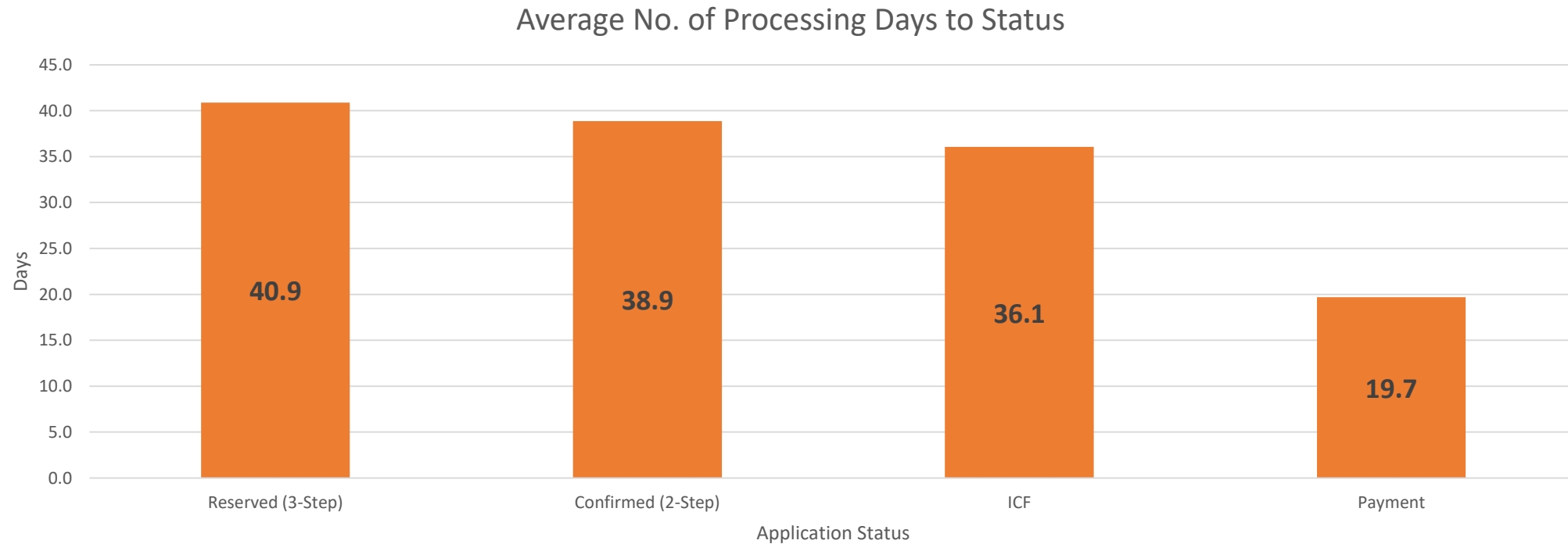


Statewide Trends (Applications) - RESIDENTIAL STORAGE *(Data as of 8/13/2019)*



Self-Generation Incentive Program Statistics *(Data as of 8/13/19)*

Statewide Program Administrator Average Processing Times



SGIP Streamlining Advice Letter (AL 3966-E)

- SGIP PAs held the Q3 2018 quarterly workshop to discuss the SGIP application process and solicit feedback from participants and stakeholders.
- Based on this feedback, the SGIP Working Group (WG) identified a number of application requirements that could be streamlined or eliminated to improve the operational efficiency of the Program.
- The SGIP PAs submitted an Advice Letter to propose modifications to the SGIP Handbook to improve and streamline the SGIP application process, reduce SGIP administration costs, and provide clarifying amendments.
- Advice letter was filed on March 11, 2019.
 - April 3, 2019 – Initial Suspension (up to 120 days / AL Requires Staff Review)
 - August 7, 2019 – Further Suspension (up to 180 days beyond initial suspension period)



SGIP Streamlining Advice Letter

◆ **SGIP EQUIPMENT LIST**

- Equipment that has been technically reviewed and accepted by the PAs and authorized for release by the manufacturer will be included on the public list.

◆ **MODIFY ENERGY STORAGE COMPONENT SPECIFICATION REQUIREMENT**

- Not required to upload manufacturer specifications of equipment already vetted by PAs and included in the public list of equipment.

◆ **ALLOW FOR VIRTUAL INSPECTIONS – RESIDENTIAL PROJECTS**

- Allows for virtual inspections to capture information needed to confirm a project is installed according to program requirements (Submit video and photos of the site).

◆ **REMOVE REQUIREMENT FOR COPY OF CHECK SUBMITTED WITH APPLICATION**

- Removes requirement to upload a copy of application fee check at the time of SGIP RRF submittal.

◆ **RESIDENTIAL CUSTOMER OPT-OUT OF NON-CRITICAL EMAIL COMMUNICATIONS**

- At RRF, the Host Customer will have an “opt-out” option to avoid receiving non-critical project information emails.



SGIP Streamlining Advice Letter

- ◆ **INCLUDE PROJECT COST AFFIDAVIT AND PROJECT COST BREAKDOWN IN THE INCENTIVE CLAIM FORM**
 - Eliminates the separate Project Cost Affidavit and Project Cost Breakdown Worksheet documents and incorporates the information into the existing ICF framework.
- ◆ **REMOVE REQUIREMENT FOR 3RD PARTY AUTHORIZATION TO RECEIVE CUSTOMER INFORMATION FORM FOR SYSTEMS ≤ 10kW (CSE-specific)**
 - Removes the requirement to submit LOA form for systems equal to or less than 10 kW.
- ◆ **REQUIRE THE FINAL MONITORING SCHEMATIC FOR ALL PROJECTS**
 - The Final Monitoring Schematic submitted for all projects, regardless of system size or whether they are paired with an on-site renewable generator.
- ◆ **EXTENDING THE APPLICATION FEE REFUNDABLE PERIOD FOR 3-STEP PROJECTS**
 - App fees become non-refundable once a Confirmed Reservation is issued for 3-step applications.
- ◆ **CORRECT THE LANGUAGE FOR PDP AUDITS**
 - The current Handbook language to state that the PA may perform random audits of PDP data.



Petition For Modification –Background

- Streamlining suggestions for SGIP from industry was collected at the 2018 3rd Quarter SGIP Workshop and reviewed and scoped by PAs.
- Items that affected a CPUC Decision had to be filed as a Petition For Modification (PFM)
- PFM filed June 19th, 2019
 - Rejected by the Docket Office as items were from two different proceedings.
 - Items have been separated into two or three PFMs and ready to re-submit. Working with docket office on appropriate way to file.



Petition For Modification

◆ REMOVE APPLICATION FEE FOR RESIDENTIAL PROJECTS

- Residential project only
- Expedite application review and reduce administrative cost in association of processing these app fee checks.

◆ REMOVE REQUIREMENT TO SUBMIT COPY OF ENERGY EFFICIENCY AUDIT (EEA)

- Eliminates the requirement to submit a copy of the EEA.
- Host Customer attest to completing and reviewing an energy audit.

◆ REMOVE REQUIREMENT TO SUBMIT BUILDING PERMIT FOR ENERGY STORAGE PROJECTS

- IOU Interconnection process already receives copy of building permit. Eliminates the requirement for Energy Storage projects in IOU territories to submit the permit during ICF.
- Projects outside of IOUs still required to submit final building permit.



GHG Final Decision D.19-08-001

- On August 1, 2019, the Commission approved the SGIP GHG Proposed Decision (Rev. 1) by a 5-0 vote.
- D.19-08-001 modifies GHG reduction requirements for new commercial and residential projects (submitted on or after April 1, 2020), and legacy projects (submitted prior to April 1, 2020).
- Requires the PAs to provide a digitally accessible GHG signal that provides marginal GHG emissions factors in various intervals.
- D.19-08-001 is available for download on the CPUC website:
<http://docs.cpuc.ca.gov/SearchRes.aspx?docformat=ALL&DocID=310260347>



GHG Signal Compliance

- PAs will undertake an expedited selection process to contract with qualified GHG signal vendor.
- The selected vendor will be required to provide an interim signal by December 29, 2019 and final signal by March 28, 2019.
- The GHG signal vendor must produce a day-ahead forecast, hour ahead forecast, 15-minute forecast, and 5-minute real-time signal.



GHG Signal Compliance Cont.

- The 5-minute real time GHG signal will be the “GHG compliance signal”.
- PAs may work with the GHG signal vendor and industry stakeholders to identify any longer-term forecasts that may be useful.
- The existing online SGIP data upload portal will provide developers and contractors the ability to access monthly GHG performance.



New Commercial (projects submitted on or after April 1, 2020)

- All commercial projects are subject to 50% upfront/ 50% PBI payments.
- Systems < 30 kW may install non-revenue grade meters. Requirements for non-revenue grade meters are forthcoming.
- The cycling requirement is reduced from 130 to 104.
- The annual RTE requirement of 66.5% is eliminated.



New Commercial Cont. (projects submitted on or after April 1, 2020)

- PBI payments will be reduced by one dollar/kg CO₂ for projects that do not meet at least 5 kg CO₂ /kWh GHG emissions reductions.
- After PBI term, developers must submit operational data on a quarterly basis to the PDP Upload Portal on selfgenca.com.
- Annual storage impact evaluations will calculate GHG emissions by developer fleet.



New Residential (projects submitted on or after April 1, 2020)

- All new residential systems must have a SCRTE of at least 85%
- Enrollment in TOU rate with peak period at 4 pm or later and summer peak to off-peak price differential of 1.69 or more is required (except CARE customers).
- PAs to file Tier 2 advice letter to request that eligible rates are approved for SGIP eligibility purposes.
- Non-IOU residential customers have an obligation to produce documentation regarding their rates and operational data, if requested.



New Residential Cont. (projects submitted on or after April 1, 2020)

- Solar-only charging or solar self-consumption is required for customers that don't have access to SGIP approved rate.
- New residential fleet GHG emissions will be verified using annual impact evaluation reports.
- Infractions and/or suspensions will be issued for fleets that increase GHGs or do not report data in timely manner.



Commercial Legacy (projects submitted prior to April 1, 2020)

- Annual cycling requirement 130 cycles
- Three compliance pathways:
 - Option 1: Continue to comply with the annual RTE requirement
 - Option 2: Enroll in economic DR program integrated into the CAISO or future DRAM offering, or an approved storage rate.
 - Option 3: Comply with developer fleet GHG requirements for new commercial projects, with the exception that there will be no GHG penalties for reductions less than 0 kg/kWh.
- PAs to inform legacy commercial projects of the three options within 30 days of Program Implementation Advice Letter approval and developers must select an option prior to April 1, 2020.
- No response will comply with option 1 by default.



Residential Legacy (projects submitted prior to April 1, 2020)

- Eliminate the annual RTE requirement. Maintain 52 cycles/year.
- Requirement to reduce GHGs at the developer fleet level on an annual basis.



Implementation: Next Steps

- PAs to contract with GHG Signal Vendor.
- PAs to conduct industry outreach on the following topics:
 - Longer term GHG forecasts
 - Requirements for non-revenue grade meters
 - PBI data submittal requirements
 - Verification and enforcement requirements for solar charging
 - GHG requirements for TES systems (no later than Sept. 30)
- PAs to file Tier 2 Program Implementation Advice Letter no later than November 29, 2019.



SGIP Assigned Commissioner Ruling & Proposed Decision, 8/9/2019

On April 15, 2019, Commissioner Rechtschaffen's Assigned Commissioner's Ruling (SGIP ACR) requested party feedback on questions to guide implementation of SB700 and to consider other program modifications. The SGIP ACR solicited input on the future direction of SGIP in a wide range of areas (parties commented on May 30th, 2019):

- Overall collection levels for years 2020-2024
- Funding allocations among technology and customer sectors
- Incentive levels
- Incentive step-down structure
- Administrative budget
- Resiliency
- Proposals from the San Joaquin Valley proceeding
- Grid support
- Thermal energy storage and coordination with new building decarbonization rulemaking

Almost every aspect of SGIP – except GHGs – is addressed in this ACR and new subjects are introduced; resiliency, SJV, thermal etc.



SGIP Assigned Commissioner Ruling & Proposed Decision, 8/9/2019

On August 9, 2019, the CPUC issued the proposed “Decision Establishing a Self-Generation Incentive Program Equity Resiliency Budget, modifying existing Equity Budget incentives, approving carry-over of accumulated unspent funds, and approving \$10 million to support the San Joaquin Valley disadvantaged community pilot projects” (ACR PD). It addresses:

- Equity Budget eligibility criteria and incentive design
- Program requirements to support resiliency benefits
- Technical barriers to participation; VNEM
- Marketing, Education and Outreach
- Equity Budget developer cap
- Equity resiliency budget
- Heat pump water heaters
- San Joaquin pilot projects, budget, incentive design and eligibility criteria
- Updated budgets using accumulated unused funds

The PD addresses a subset of questions asked in the ACR with a big focus on Equity Budget and Resiliency. Collections, budget allocation and incentives to be addressed later.



Nuts & Bolts of the ACR PD

Summary of PD – Equity Budget:

“Because there have been no subscription in the SGIP equity budget since the Commission established this set-aside in 2017, this decision modifies **equity budget** program requirements and incentive levels to increase participation.”

- Decision restructures the EB to improve the likelihood of program participation and considers the role of EB incentives in improving customer resiliency in the face of outages (PSPS).
- California Indian Country now qualifies; non-Indian residences/businesses do not qualify
- Public agencies providing service to areas with at least 50% of census tracts are DACs
- Customers eligible for SASH, DAC-SASH or SOMAH are deemed eligible for the Equity Budget



Nuts & Bolts of the ACR PD

Summary of PD – Equity Resiliency Budget:

“To help deal with critical needs resulting from wildfire risks in the state, it establishes a new **equity resiliency budget** set-aside for vulnerable households located in Tier 3 high fire threat districts, critical services facilities serving those districts, and customers located in those districts that participate in two low-income solar generation programs.”

- SGIP-eligible storage systems appear to be appropriate for customers to use during PSPS.
- Backup-only still prohibited however projects can be used for backup if they also meet other system and operational requirements, provide grid benefits and reduce GHGs.
- “Equity Resiliency Budget” is targeted to customers (+homeless shelters) with critical needs in Tier 3 HFTDs and Tier 2/3 critical facilities/first responders that support them.



Nuts & Bolts of the ACR PD

Equity Budget Incentive Design:

- 0 – 2 hr discharge duration: 100% of base incentive
- 2 – 4 hr discharge duration: 100% of base incentive
- 4 – 6 hr discharge duration: 25% of base incentive. No incentive above 6 hrs.

Incentive Levels:

- Lack of financing and access to capital cited as a key barrier to adoption.
- Equity budget incentives would be increased to **\$0.85/Wh** for customers who,
 1. reside in or provides services to a Tier 3 HFTD or is a critical resiliency needs customer
 2. reside in a Tier 3 HFTD and is “incentive reserved” with SASH, DAC-SASH.This is the “equity resiliency incentive”
- For all other equity budget customers, the incentive level is **\$0.65/Wh**.
- *“Vendors/developers shall not sell a storage system.....for a total price (before incentives) that is greater than the price they sell a comparable system that does not receive incentives.”*



Nuts & Bolts of the ACR PD

Resiliency Proposals:

“Storage systems receiving SGIP equity resiliency incentives or equity budget projects with discharge durations longer than two hours must be able to island and to operate when the distribution system is experiencing an outage.....PAs must confirm that SGIP equity budget projects serving resiliency purposes have been inspected and approved as able to island.”

- Applicants must: 1) estimate how long a project’s fully charged battery will provide electricity during an outage, 2) indicate whether critical loads can and will be isolated and for how long they can operate during an outage, 3) attest to truth of the information and that this information has been given to the customer.



Nuts & Bolts of the ACR PD

Marketing, Education & Outreach:

“We direct the PAs to develop a customized equity budget ME&O Plan (Plan) to co-promote SGIP equity budget incentives alongside those for the SASH, DAC-SASH and SOMAH incentives.”

- This may involve convening a workshop, and the Plan should focus on rapidly informing equity budget customers with the greatest needs.
- Plan should include training of local residents in communities qualifying for equity budget.

Equity Budget Developer Cap:

- The developer cap for the equity budget is eliminated.



Nuts & Bolts of the ACR PD

Carry-over and application of unused funds:

The PD “directs (the PAs) to carry over SGIP funds accumulated prior to or during 2017-2019 for use through 2025.”

- ~\$400.7M unused incentive funds and ~\$70.3M unused administrative funds
- \$100 million of accumulated generation technology funds to the new *equity resiliency budget*
PG&E \$44M; SCE \$33M; CSE \$13M; SoCalGas \$9M
- \$4 million in accumulated non-residential storage funds to the equity HPWH budget.
PG&E \$1.76M; SCE \$1.36M; CSE \$0.52M; SoCalGas \$0.36M
- \$10 million in accumulated non-residential equity budget funds to the San Joaquin Valley pilot budget. Projects must still reduce GHG emissions.
PG&E & SCE allocate up to \$5M each. Incentive rate: \$0.85/Wh



Nuts & Bolts of the ACR PD

Summary of PD:

“In a subsequent decision in this proceeding, we will implement annual ratepayer collections for the SGIP for five years (2020-2024), as provided for in Senate Bill 700, and will consider collecting up to \$100 million annually to expand the equity resiliency budget established in this decision.”



In Summary: Two Decisions, Big Changes!

1. The GHG Signal Final Decision changes eligibility and operational requirements and creates new rules, program functions and M&E duties for SGIP PAs and participants. This decision changes requirements for every new project in order for the CPUC to comply with law.
2. The SGIP ACR may change *almost everything else* about the program! Incentive collections & rates, budget allocations, focus on Equity Budget topics and Resiliency will likely result in a SGIP that looks VERY different from today's version.

SGIP has always been an important program that 'incubates' new industries: solar PV, electric fuel cells & ICE running on renewable gas, advanced energy storage. It is evolving again!

Stakeholder engagement is paramount. Coming to or participating remotely in this SGIP Quarterly Workshop is extremely important and SGIP PAs thank you!



SGIP Waitlist Management

- Since May 2018, CSE has been funding projects off its Small Residential Energy Storage waitlist as funds become available through attrition.
- On July 16, PG&E opened a waitlist for its Small Residential budget.
- The PAs expect that one or more developer that is currently on the waitlist may hit the developer cap and be unable to receive funds as they become available through attrition or reallocation.



SGIP Waitlist Management

- The PAs are in agreement that while certain projects may not receive funding at a given time due to the statewide developer cap, this should not prevent other projects from receiving funding as it becomes available within a PA territory. To address this issue, the PAs have agreed upon the following:
 - Automation for the waitlist will be deployed to ensure consistency and transparency statewide
 - No projects will be cancelled or removed from a PA's waitlist if the developer assigned to the application has hit its developer cap
 - Projects that do not receive funding under the developer cap will be skipped until there is attrition under the cap



SGIP Workshop – Online Database

Andrea Vas



August 16, 2019

AGENDA

- 1 **Automatic Waitlist Functionality**
- 2 **Support FAQ**
- 3 **Open Q&A**



Automatic Waitlist Functionality





Automatic Waitlist Principles

1. Evaluate by Date Received

- Applications are evaluated statewide in the order received, the date the application entered the waitlist.

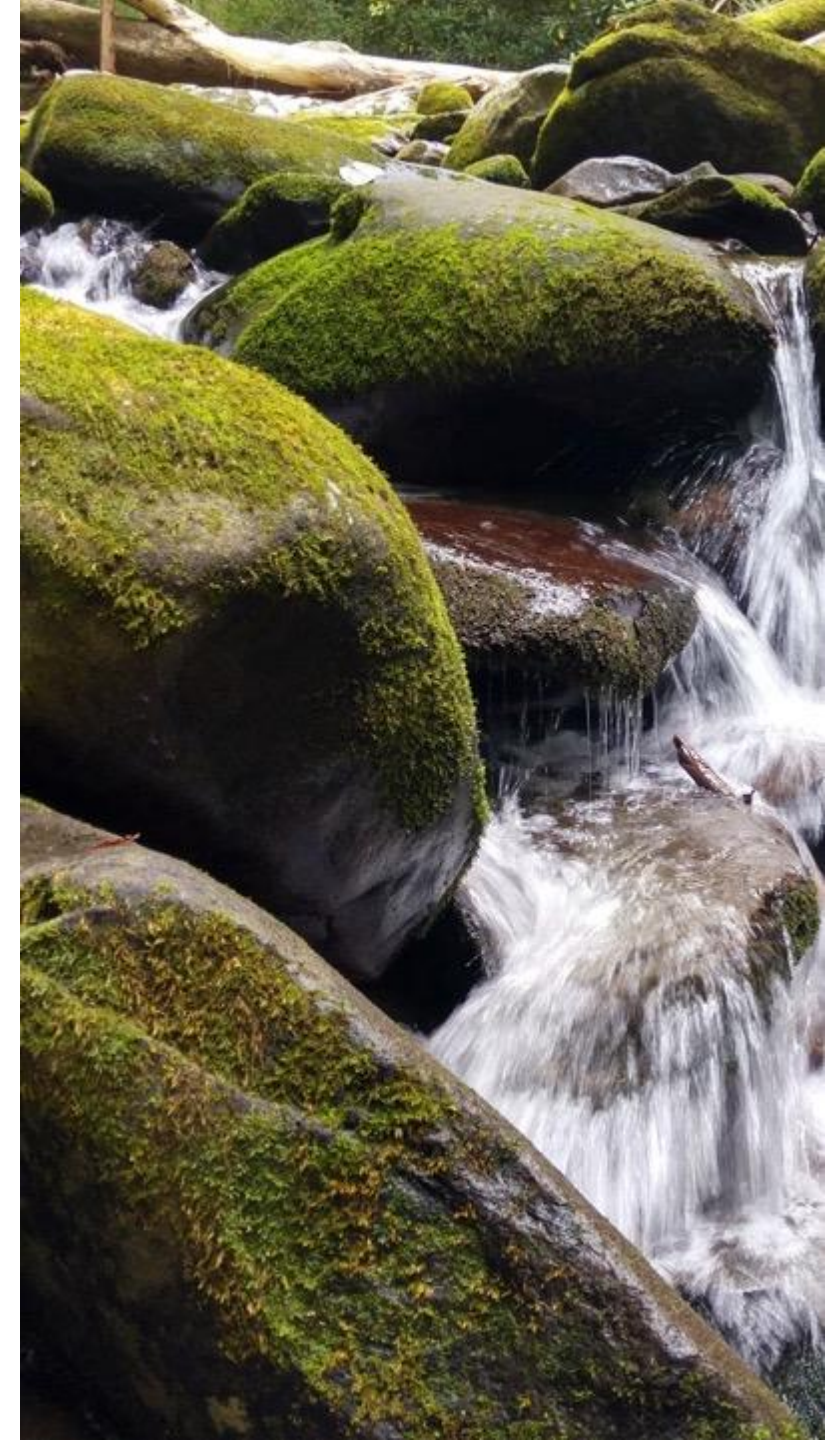
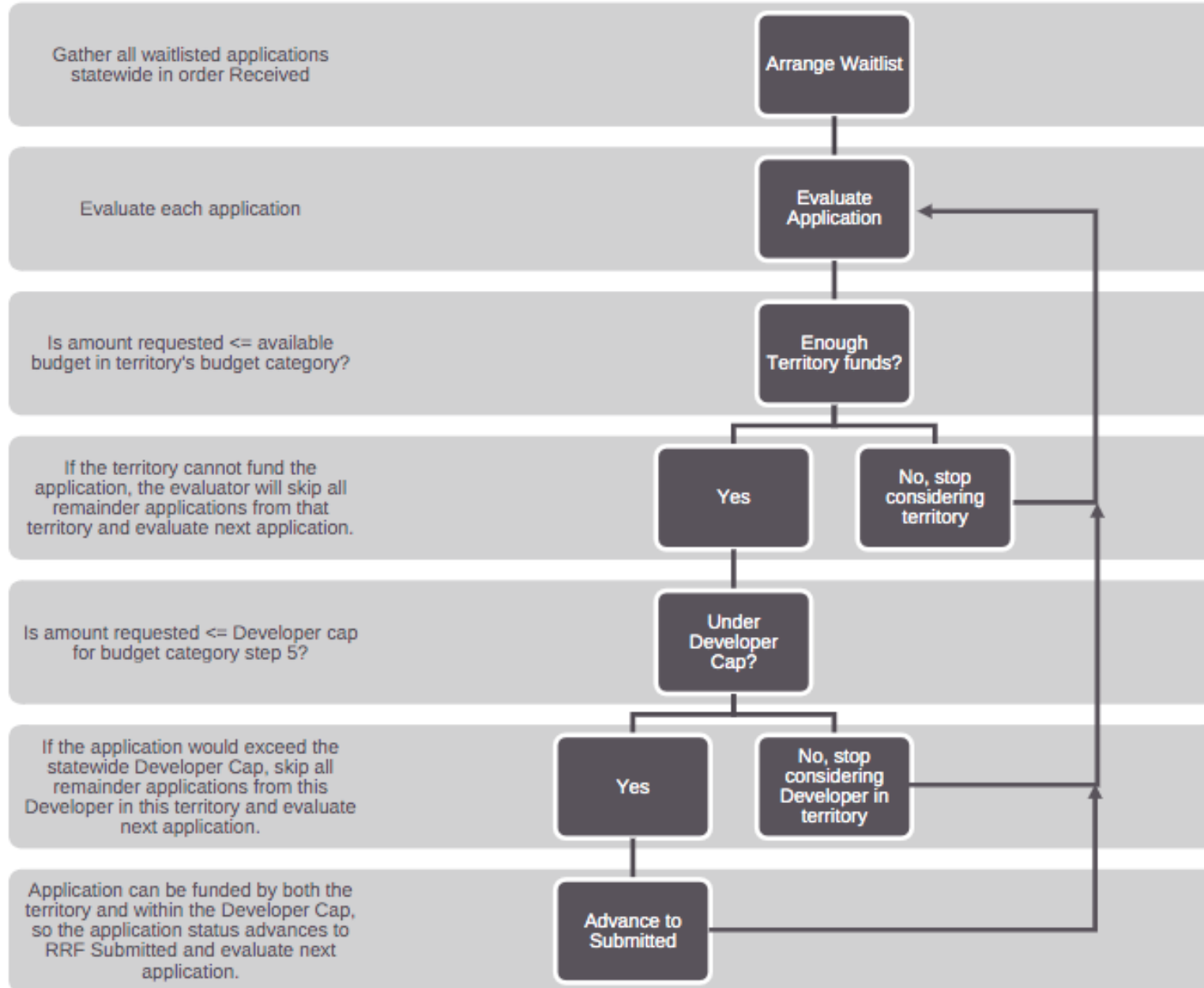
2. Allow attrition to build

- Stop evaluating the waitlist at the first eligible application that cannot be funded.
- This allows large applications to keep their place in line until funds become available
- Small applications don't get to skip ahead.

3. Skip applications that are capped

- Stop evaluating waitlisted applications from a Developer at the first eligible application that would exceed the cap.

Automatic Waitlist Logic



Simulated Example

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Available Budgets		Available from statewide Dev Cap				Ordered waitlisted apps in step 5, statewide Small Residential								
2	CSE	PG&E	Fancy	So-So	Big		Territory	Developer	Amount		Enough in territory?	Under Dev cap?	Result		
3	\$ 3,200	\$ 6,000	\$ 250	\$ 8,000	\$ 2,000		CSE	Fancy	\$ 380		Yes	No	Stop considering Fancy apps from CSE		
4	\$ 3,200	\$ 6,000	\$ 250	\$ 8,000	\$ 2,000		CSE	So-so	\$ 50		Yes	Yes	Submit App		
5	\$ 3,150	\$ 6,000	\$ 250	\$ 7,950	\$ 2,000		CSE	Big	\$ 1,800		Yes	Yes	Submit App		
6	\$ 1,350	\$ 6,000	\$ 250	\$ 7,950	\$ 200		PG&E	Big	\$ 1,500		Yes	No	Stop considering Big apps from PG&E		
7	\$ 1,350	\$ 6,000	\$ 250	\$ 7,950	\$ 200		CSE	Fancy	\$ 100				Skipped		
8	\$ 1,350	\$ 6,000	\$ 250	\$ 7,950	\$ 200		PG&E	So-so	\$ 4,000		Yes	Yes	Submit App		
9	\$ 1,350	\$ 2,000	\$ 250	\$ 3,950	\$ 200		PG&E	So-so	\$ 4,500		No		Stop considering PG&E apps		
10	\$ 1,350	\$ 2,000	\$ 250	\$ 3,950	\$ 200		PG&E	Big	\$ 150				Skipped		
11	\$ 1,350	\$ 2,000	\$ 250	\$ 3,950	\$ 200		PG&E	Fancy	\$ 50				Skipped		
12	\$ 1,350	\$ 2,000	\$ 250	\$ 3,950	\$ 200		CSE	So-so	\$ 1,000		Yes	Yes	Submit App		
13	\$ 350	\$ 2,000	\$ 250	\$ 2,950	\$ 200		CSE	So-so	\$ 2,000		No		Stop considering CSE apps		
14	\$ 350	\$ 2,000	\$ 250	\$ 2,950	\$ 200		PG&E	Big	\$ 500				Skipped		
15	\$ 350	\$ 2,000	\$ 250	\$ 2,950	\$ 200		CSE	Fancy	\$ 100				Skipped		
16	\$ 350	\$ 2,000	\$ 250	\$ 2,950	\$ 200		CSE	Big	\$ 400				Skipped		
17															
18	Next day CSE cancels a \$2,000 Big app														
19	CSE	PG&E	Fancy	So-So	Big		Territory	Developer	Amount		Enough in territory?	Under Dev cap?	Result		
20	\$ 2,350	\$ 2,000	\$ 250	\$ 2,950	\$ 2,200		CSE	Fancy	\$ 380		Yes	No	Stop considering Fancy apps from CSE		
21	\$ 2,350	\$ 2,000	\$ 250	\$ 2,950	\$ 2,200		PG&E	Big	\$ 1,500		Yes	Yes	Submit App		
22	\$ 2,350	\$ 500	\$ 250	\$ 2,950	\$ 700		CSE	Fancy	\$ 100				Skipped		
23	\$ 2,350	\$ 500	\$ 250	\$ 2,950	\$ 700		PG&E	So-so	\$ 4,500		No		Stop considering PG&E apps		
24	\$ 2,350	\$ 500	\$ 250	\$ 2,950	\$ 700		PG&E	Big	\$ 150				Skipped		
25	\$ 2,350	\$ 500	\$ 250	\$ 2,950	\$ 700		PG&E	Fancy	\$ 50				Skipped		
26	\$ 2,350	\$ 500	\$ 250	\$ 2,950	\$ 700		CSE	So-so	\$ 2,000		Yes	Yes	Submit App		
27	\$ 350	\$ 500	\$ 250	\$ 950	\$ 700		PG&E	Big	\$ 500				Skipped		
28	\$ 350	\$ 500	\$ 250	\$ 950	\$ 700		CSE	Fancy	\$ 100				Skipped		
29	\$ 350	\$ 500	\$ 250	\$ 950	\$ 700		CSE	Big	\$ 400		No		Stop considering CSE apps		





Support Frequently Asked Questions



Support Categories



Login Help



Revisions/Mistakes



App Status

Frequently Asked Questions



I can't login

- We cannot see passwords or set passwords for anyone
- Please use your own accounts
- Must have access to the registered email to reset a password



What is my application status?

- Please educate host customers about their role and give them the app code.
- Recommend using the "Check Application Status" button on homepage.
- Encourage them to reach out to you first.



Can you change the budget category?

No. Applications submitted to a budget category cannot be changed after submission. The applicant must submit a new application in the correct budget category at the currently available rate.



Can you extend our due date? What happens if we miss it???

Due date extensions can only be granted by PAs. Consequences are up to the PA discretion in accordance with the Handbook



General questions about program rules

The majority of questions are answered by the Program Handbook. While the remainder of questions are about requirements, eligibility, and status can be answered by the Program Administrator email:

selfgen@pge.com

selfgeneration@socalgas.com

sgipgroup@sce.com

sgip@energycenter.org





Questions?

Andrea Vas

avas@energy-solution.com

sgipsupport@energy-solution.com

(877) 651-8608

